

2005 Annual Statistics

General Center Statistics:

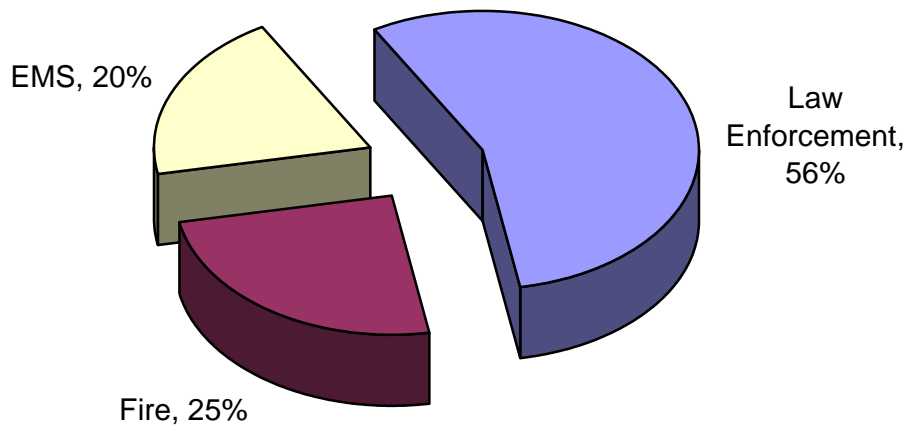
Total Messages Processed		
System	Input	Output
CAD	29,662,643	123,814,595
DBS	59,794,829	30,521,373
MSS	33,600,382	31,364,521
Total	123,057,854	185,700,489

System Statistics	
System	Total
MST Button Pushes	870,773
Sunpro/FireHouse Messages	52,137
Alpha Paging Messages	1,760,215
Web Paging Messages	65,463
CAD Faxes	10,976
HART Messages	6,565
CAD Email Messages	32,431
Zetron 25 Alerts	66,047
Zetron 26 Messages	3,574,965
ProQA Messages	130,733
RIMS Messages	1,571
Trunking Messages	1,756,408
Total Messages Processed	8,328,284



CAD Availability	99.97%
MSS Availability	99.95%

Incident Breakdown by Class



2005 Annual Statistics

Incoming Telephone Statistics

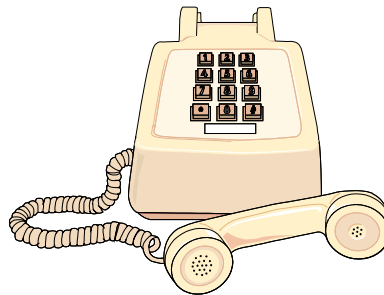
<u>Month</u>	<u>Number of Calls Fire/EMS Dispatchers</u>	<u>Number of Calls Law Dispatchers</u>	<u>Total Calls</u>
January	15,612	16,503	32,115
February	15,008	15,018	30,026
March	17,203	17,226	34,429
April	16,143	16,152	32,295
May	17,570	15,321	32,891
June	17,103	16,151	33,254
July	17,960	16,017	33,977
August	19,222	15,664	34,886
September	16,585	13,935	30,520
October	17,775	14,117	31,892
November	14,557	15,178	29,735
December	18,434	14,879	33,313
Totals	203,172	186,161	389,333

911 Calls Received:

Law Enforcement: 22,534

Fire: 5,135

EMS: 22,539



Telephone Call Summary:

Busiest day of week: Wednesday

Busiest hour of day: 17:00

2005 Annual Statistics

Number of Incidents by Jurisdiction

Agency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
DPW	59	77	67	42	41	56	55	41	39	43	63	119	702
EMS	3,332	3,230	3,441	3,319	3,312	3,218	3,333	3,403	3,248	3,451	3,245	3,726	40,258
ESF	347	338	348	332	311	289	300	294	321	320	314	374	3,888
PHS	229	245	302	381	442	485	551	546	461	415	246	260	4,563
SubTotal	3,967	3,890	4,158	4,074	4,106	4,048	4,239	4,284	4,069	4,229	3,868	4,479	49,411
BIF	38	39	32	46	39	50	37	47	51	48	41	44	512
CCF	346	330	336	329	327	361	336	366	340	373	394	445	4,283
CDF	50	38											88
CLF	64	55	57	58	68	64	57	52	63	67	64	76	745
COF	85	72	162	124	137	126	135	136	113	142	116	171	1,519
DCF	471	457	535	458	478	450	496	490	483	526	467	576	5,887
FCF	154	125	137	166	150	196	181	178	144	157	150	156	1,894
FMA	145	141	159	112	105	153	169	155	166	161	143	145	1,754
HMF	189	169	199	170	161	156	203	160	146	194	150	190	2,087
MLF	192	149	176	162	150	140	161	193	184	169	156	193	2,025
MNF	721	629	708	630	703	707	702	692	603	721	638	770	8,224
PIF	205	162	186	187	214	194	192	206	205	217	219	263	2,450
RCF	590	646	690	646	619	585	642	651	706	671	610	753	7,809
SBF	270	262	244	259	222	275	268	254	258	271	263	334	3,180
SCF	367	372	404	359	339	359	337	376	355	361	364	406	4,399
SMF	651	658	668	639	636	631	643	671	610	653	637	829	7,926
SOF	420	412	461	413	397	384	387	391	409	387	401	524	4,986
WOF	129	104	120	120	147	159	144	139	138	133	143	207	1,683
SubTotal	5,087	4,820	5,274	4,878	4,892	4,990	5,090	5,157	4,974	5,251	4,956	6,082	61,451
BRD	622	504	503	527	543	662	711	637	618	596	521	590	7,034
EPA	3,791	3,501	3,689	3,427	3,727	3,540	3,616	3,769	3,205	3,098	2,886	2,797	41,046
HMB	1,141	1,040	1,232	1,108	1,193	1,115	1,307	1,124	1,045	1,185	901	874	13,265
LMA	967	896	1,042	1,025	959	1,045	1,131	1,199	1,037	1,182	878	1,029	12,390
SOS	4,423	4,291	4,709	4,623	4,842	5,152	5,227	5,302	4,633	5,002	4,342	4,814	57,360
SPL	157		47	51	33	16	200	121	161	651	504	973	2,914
TRA	343	400	496	380	499	421	464	502	496	404	391	496	5,292
SubTotal	11,444	10,632	11,718	11,141	11,796	11,951	12,656	12,654	11,195	12,118	10,423	11,573	139,301
Totals	20,498	19,342	21,150	20,093	20,794	20,989	21,985	22,095	20,238	21,598	19,247	22,134	250,163

2005 Annual Statistics

EMS Specific Statistics:

Number of Hospital Transports	
Peninsula	6,161
Kaiser South City	3,808
Stanford	3,571
Seton	3,275
Kaiser Redwood City	2,861
County General	2,828
Sequoia	2,157
San Francisco General	485
VA Palo Alto	251
Mills	246
Out of County	104
County General Psychiatric	31
Seton Coastside	30
Peninsula Psychiatric	21
Total	25,829

Number of Helicopter Dispatches	
LifeFlight	21
Calstar	6

Number of MCI's	
Level 1	31
Level 2	2



EMD Pre-Arrival Statistics:	
Sequence	Count
Airway / Arrest - Infant	28
Airway / Arrest - Child	58
Airway / Arrest - Adult	1,975
Choking – Infant, Child, Adult	103
Childbirth	35
Tracheotomy Airway / Arrest	0
AED Support	2
Total sequences provided	2,201

2005 Annual Statistics

24 Hour Unit Responses	
Unit	Total Runs
301	2,758
107	2,543
R63	1,835
403	1,757
R61	1,438
440	1,109

Top 20 VSU Responses	
Unit	Total Runs
265	1,223
263	1,218
264	1,198
262	1,147
261	1,096
160	1,061
112	1,050
285	997
111	976
114	951
281	886
284	864
283	862
189	853
282	836
187	791
186	762
188	743
214	195
287	122

Special Unit Responses	
Unit	Total Runs
510	1,421
511	28
512	81



Chute Times	
Unit	Avg. Time
189	00:37
285	00:39
212	00:40
368	00:40
187	00:41
284	00:41
114	00:42
214	00:42
261	00:42
265	00:42
281	00:42
283	00:42
111	00:43
262	00:43
369	00:43
108	00:44
112	00:44
186	00:44
160	00:45
211	00:45
263	00:45
264	00:45
286	00:45
287	00:45
301	00:45
188	00:46
282	00:46
169	00:47
367	00:47
370	00:47
266	00:48
441	00:51
512	00:52
510	00:54
107	00:55
403	00:57
166	00:58
R61	01:05
440	01:08
R63	01:13
511	01:22

2005 Annual Statistics

Fire Specific Statistics:

Battalion Chief Responses	
Unit	Total Runs
BC3	727
BC1	600
BC4	455
BC17	437
BC16	406
BC6	401
BC5	284
BC2	283
BC20	265
BC9	254
BC8	218
BC10	201
BC18	176
BC19	69
BC11	52
BC15	21
BC13	13
BC12	6
BC10A	4
BC3C	4
BC3B	3
BC17A	2
BC17C	2

Top Fire Chief Responses	
Unit	Total Runs
CH6	12
CH20A	11
CH20B	11
CH17A	9
CH8A	8
CH10	7
CH3	6
CH5	5

Fire Buffs Responses	
Unit	Total Runs
SUP20	27
SUP61	14
SUP14	11
SUP23	5
SUP8	1

IDT Responses	
Unit	Total Runs
COM32	13
COM59	11
COM47	10
COM1	9
COM81	4
COM2	2
COM62	2
COM76	2
COM57	1
COM61	1



Truck Responses	
Unit	Total Runs
PT9	1,258
PT13	1,197
PT21	915
PQ62	701
T28	570
PT1	565
PT34	531
PT51	517
T95	427
PQ65	279
T85	85

2005 Annual Statistics

Miscellaneous Units	
Unit	Total Runs
RS7	95
HM13	24
BS61	20
BS17	18
BS9	15
WT57	5
AB1	4
WT8	2
BOAT28	2

Prevention Responses	
Unit	Total Runs
PR3B	52
PR4A	47
PR3A	32
PR4	28
PR3C	26
PR16	24
PR20D	20
PR8	18
PR3	15

EMS Coordinator Responses	
Unit	Total Runs
MED19	159
MED20	10
MED8	9
MED17	8
MED2	7
MED9	2
MED1	1
MED11	1

Training Coordinator	
Unit	Total Runs
TO11	19
TO3	12
TO5	11
TO20A	8
TO19	4
TO20	3
TO17	2
TO6	2



2005 Annual Statistics

Total Engine Response	
Unit	Total Runs
E2	2,042
E10	1,941
E51	1,697
E24	1,686
E37	1,592
E92	1,572
E14	1,421
E34	1,388
E63	1,387
E23	1,358
E9	1,316
E61	1,284
E94	1,250
E26	1,231
E95	1,219
E1	1,180
E71	1,108
E91	1,098
E11	1,096
E72	1,091
E15	1,035
E40	1,028
E6	1,016
E64	985
E52	984
E77	976
E4	906
E25	868
E29	832
E36	796
BE16	773
E28	747
E3	747
E5	728
E21	711
E12	671
E86	652
E32	650
E20	601
E35	589
E7	550
E41	543

Total Engine Response	
Unit	Total Runs
E38	522
E8	513
E81	492
E18	457
E33	433
E27	428
E44	425
E93	417
E17	305
E217	283
E58	224
E19	214
E59	175
BE85	60
BE57	51
E65	40
E62	29
BE357	25
BE356	21
E13	12
BE56	12
BE55	11
BE285	10



2005 Annual Statistics

Responses by District	
District	Count
FS02	2,367
FS10	1,988
FS09	1,946
FS51	1,858
FS37	1,801
FS92	1,644
FS24	1,612
FS63	1,493
FS23	1,384
FS21	1,363
FS26	1,246
FS61	1,222
FS01	1,212
FS14	1,207
FS40	1,175
FS13	1,121
FS34	1,099
FS94	1,090
FS95	1,070
FS91	1,022
FS06	1,015
FS72	1,014
FS15	988
FS11	908
FS52	871
FS71	864
FS29	861
FS04	853
FS64	779
FS28	737
FS86	689
FS36	652
FS07	647
FS62	647
FS25	631
FS08	624
FS05	604
FS35	601
FS77	574
FS31	571
FS20	540
FS03	520
FS16	500

Responses by District	
District	Count
FS65	488
FS12	485
FS32	461
FS41	440
FS81	435
FS18	414
FS27	402
FS44	390
FS93	382
FS17	350
FS33	318
FS38	301
FS58	245
FS74	240
FS73	227
FS59	201
FS19	136
FS57	120
FS56	52
FS55	36



2005 Annual Statistics

Best Chute Times	
Unit	Avg. Time
R61	01:05
E10	01:07
E41	01:07
E81	01:08
BC1	01:09
E62	01:12
E40	01:12
E35	01:13
E8	01:13
E94	01:13
R63	01:13
PQ62	01:14
BC3	01:15
E63	01:15
E28	01:15
E61	01:16
E44	01:16
BC2	01:17
E18	01:17
E19	01:18
E91	01:18
E64	01:19
E6	01:19
E92	01:19
E2	01:20
E95	01:20
E7	01:21
E71	01:21
E9	01:21
BC17	01:22
E21	01:22
E33	01:22
E34	01:22
E36	01:22
E72	01:22
BC20	01:23
E24	01:23
E5	01:23
BC17	01:22
E21	01:22

Average County-wide chute time is 1:12

Worst Chute Times	
Unit	Avg. Time
T85	03:52
BE55	03:18
R56	03:11
BE285	03:08
BE56	03:00
BE85	02:58
R57	02:53
BE57	02:50
E86	02:36
E58	02:20
BC15	02:06
E59	02:06
E93	02:04
PT51	01:57
PT21	01:50
BC5	01:43
BC18	01:41
BC19	01:41
E27	01:40
T28	01:40
E52	01:39
PT13	01:39
RS7	01:39
E17	01:38
E51	01:38
E65	01:37
PT1	01:36
E4	01:35
E14	01:34
PT34	01:34
BC10	01:31
BC11	01:31
BC4	01:31
BC6	01:31
BC9	01:31
E217	01:30
E25	01:30
SQ65	01:30
BC16	01:29
E3	01:29

Average County-wide chute time is 1:12

2005 Annual Statistics

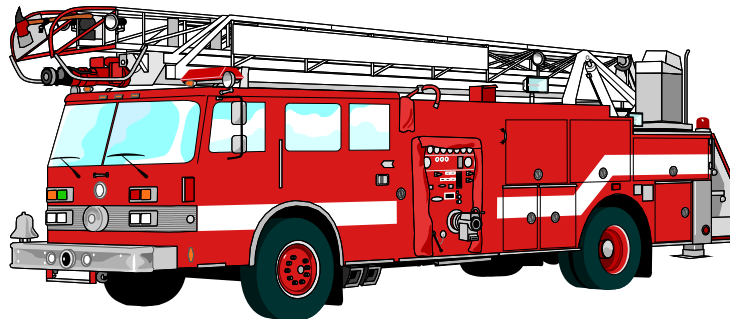
Most Runs after 2200 hrs	
Unit	Total Dispatches
E2	448
E10	412
E24	404
R63	402
E92	385
E51	355
E37	346
E34	322
E9	295
E26	289
R61	289
E14	288
E63	277
E61	270
PT13	269
E95	255
E1	253
E94	253
E71	251
E91	250
PT9	244
PT21	242
E23	237
E72	220
E64	218
E11	215
E77	215
E15	211
PQ62	211
E6	188
E36	180
E40	179
E52	177
E25	159
E4	159
PT1	153
BE16	151
E5	151
E29	149
E28	146
E3	146
BC3	134



2005 Annual Statistics

Number of Incidents By Alarm Level By Group

Group	1st	2nd	3rd	4th	5th	6th	7th	8th	9th	Total
BIF	514	1	1							516
CCF	4,260	2	1		1					4,264
CDF	86									86
CLF	745	1								746
COF	1,510	1	1	1						1,513
DCF	5,863	6	1							5,870
FCF	1,888	2								1,890
FMA	4									4
HMF	2,081	2								2,083
IAF	80									80
MLF	2,018	3		1						2,022
MNF	8,192	3		1						8,196
PAF	5									5
PIF	2,441	2								2,443
RCF	7,804	8	1							7,813
SBF	3,165	4								3,169
SCC	3									3
SCF	4,388	5	2							4,395
SMF	7,910	6	1							7,917
SOF	4,967	6	2							4,975
UNK	1,772			1						1,773
WOF	1,688									1,688
TOTAL	61,384	52	10	4	1					61,451



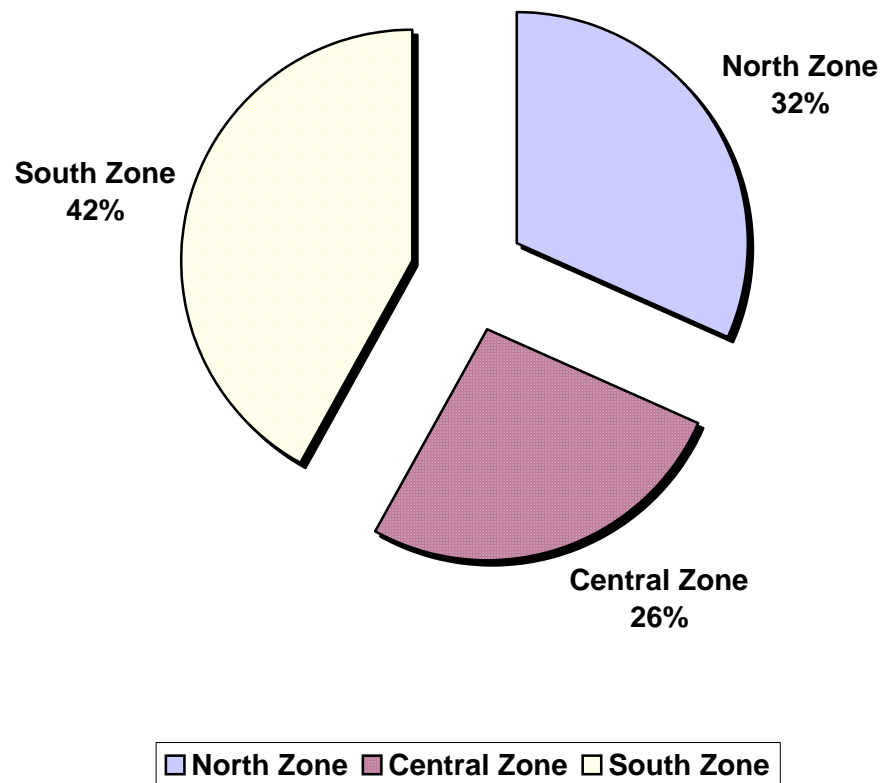
2005 Annual Statistics

Number of Incidents by Fire Jurisdiction

Agency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
BIF	38	39	32	46	39	50	37	47	51	48	41	44	512
CCF	346	330	336	329	327	361	336	366	340	373	394	445	4,283
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SMF	651	658	668	639	636	631	643	671	610	653	637	829	7,926
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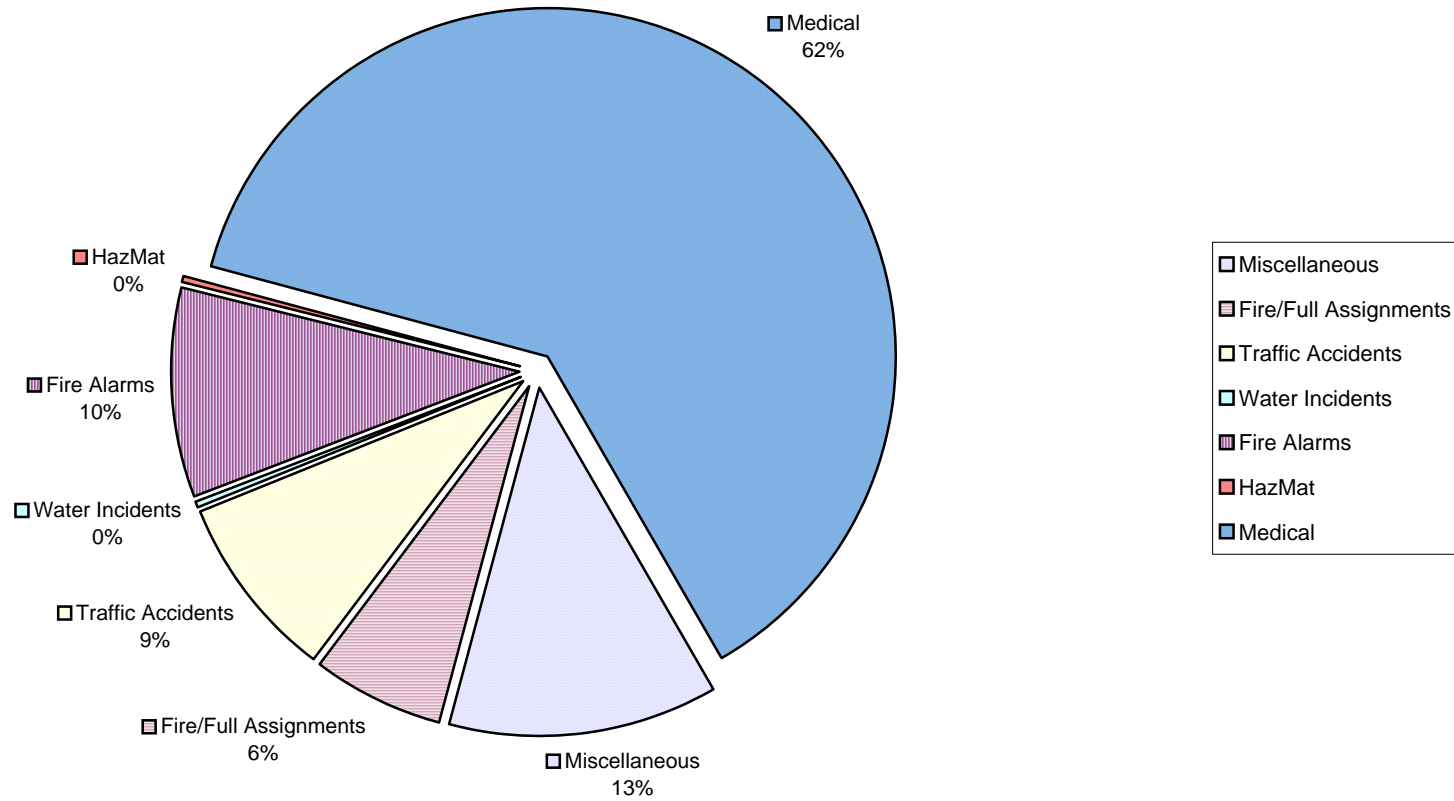
2005 Annual Statistics

Fire Incidents by Zone for Year 2005



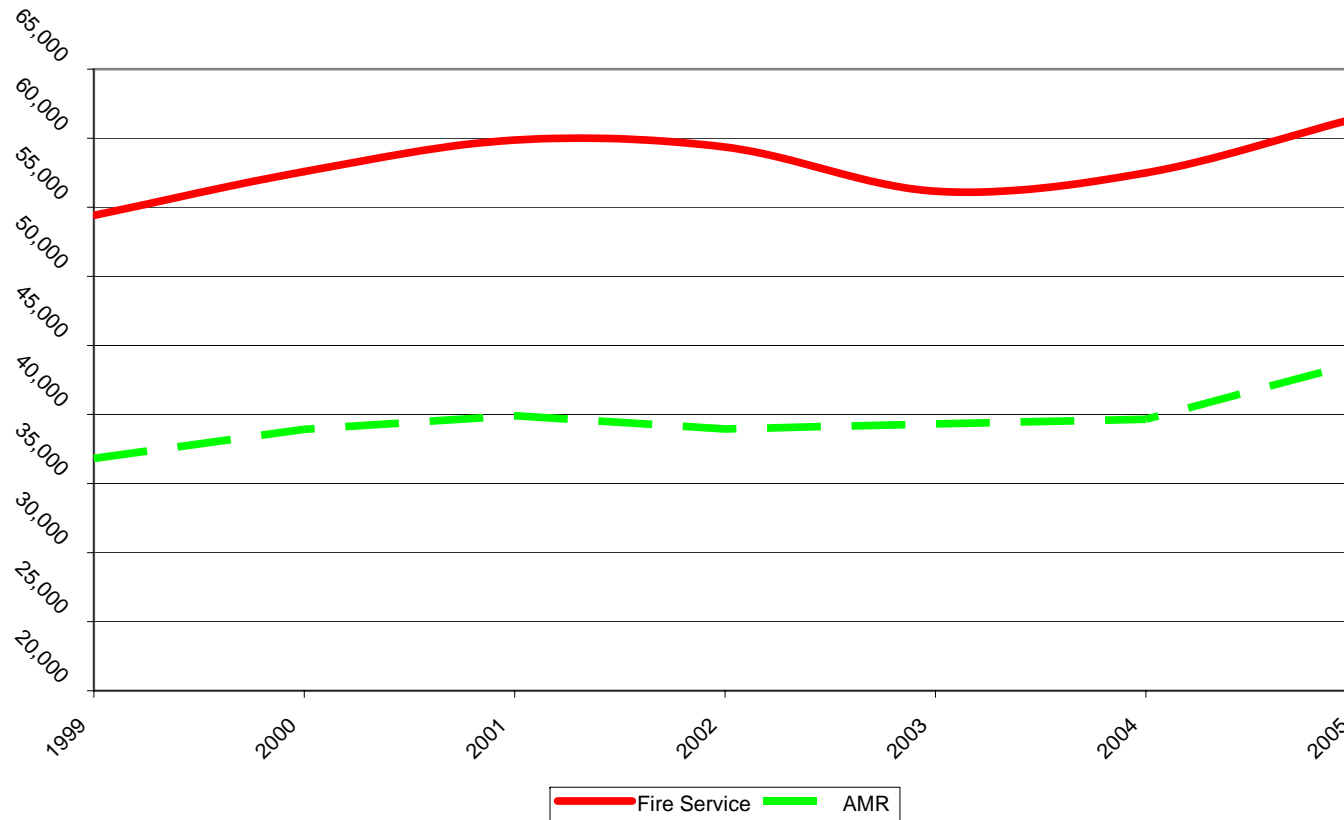
2005 Annual Statistics

Fire Incident Type Breakdown



2005 Annual Statistics

Fire/EMS Call Volume Comparison



2005 Annual Statistics

Law Enforcement Specific Statistics:

Number of CLETS/AWS Inquiries by agency:	
Agency	Count
Broadmoor Police:	17,678
East Palo Alto Police:	54,446
Half Moon Bay Police:	14,337
Law Mutual Aid:	44,521
Sheriff's Office:	121,785
Special:	9,103
Transit:	5,002
Total	266,872



CLETS SVS Statistics by Agency for 2005											
Agency	Felony Vehicle	Found Evidence Plate	Impound Vehicle	Lost Vehicle	Missing Person Vehicle	Lost Stolen Plate	Repo Vehicle	Stolen Vehicle	Towed Stored Vehicle	Two Stolen Plates	Total
Broadmoor	0	0	0	0	0	0	2	0	6	0	8
East Palo Alto	2	0	165	1	0	97	172	405	1,081	0	1,923
Half Moon Bay	0	1	0	1	0	4	39	14	152	0	211
Sheriff's Office	0	0	119	12	0	41	100	294	1,035	0	1,601
Totals	2	1	284	14	0	142	313	713	2,274	0	3,743

Total SVS Entries for year 2005: 3,743

2005 Annual Statistics

Sheriff Beat Activity	
Beat	Total
10	844
11	15,545
20	7,882
31	5,511
32	2,595
40	1,263
60	2,175
70	9,811
80	3,888
OJ	7,846
Total	57,360

East Palo Alto Beat Activity	
Beat	Total
1	12,854
2	7,489
3	12,340
4	6,721
OJ	1,642
Total	41,046

Half Moon Bay Beat Activity	
Beat	Total
1	7,752
2	4,816
OJ	697
Total	13,265

Broadmoor Police Activity	
Beat	Total
1	2,696
2	956
OJ	3,382
Total	7,034

Activity Breakdown by Source of Incident		
Agency	Citizen	Field
Sheriff's Office	31,164 (54%)	26,196 (46%)
East Palo Alto Police	25,614 (62%)	15,432 (38%)
Half Moon Bay Police	7,262 (55%)	6,003 (45%)
Broadmoor Police	2,658 (38%)	4,376 (62%)
Transit	2,323 (44%)	2,969 (56%)

Law Mutual Aid Incidents	
Incident Type	Total
Amber Alerts	0
Code 2000	1
Code 30	1
Code 666	45
Probation Hold Teletypes	163
Tactical Alert Phase I	48
Tactical Alert Phase II	4
Special Details	2,914

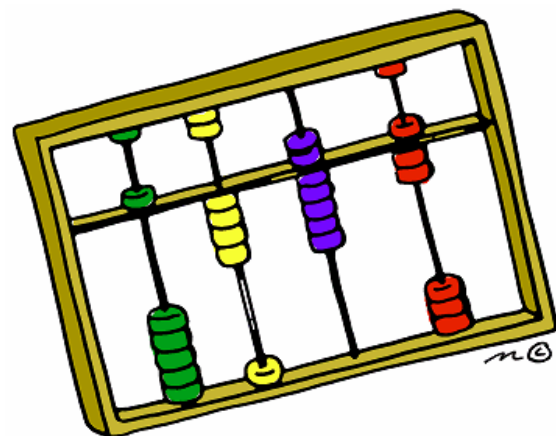
ETS Incidents	
Type	Total
Signals Received	78
Captures	1
Robberies where no signal received	2



2005 Annual Statistics

On Call Statistics:

Agency	Number of Calls
ISD Radio Shop	66
Coroners Office	173
Probation	2,053
D.A.'s Office	189
Environmental Health	93
Judges	758
County Parks	125
County Road Department	132
County Sewer Department	277
County Water Department	62
Palo Alto Municipal Water	0
Coastside County Water	81
NTF	88
VTTF	46
Sheriff O.E.S.	110
Sheriff's Office Bomb Unit	74
Sheriff's Office EPA and EPA Detectives	83
Sheriff's Office Crime Lab	67
Sheriff's Office Major Crimes Unit	117
Sheriff's Office SHOP	32
Sheriff's Office SFIA	205
Sheriff's Office Civil	1



2005 Annual Statistics

Glossary of abbreviations:

BIF	Brisbane Fire	IAF	San Francisco International Airport
BRD	Broadmoor Police	LMA	Law Mutual Aid
BRF	Burlingame Fire	MCI	Mass Causality Incident
BRS	Brisbane Police	MLF	Millbrae Fire
CAD	Computer Aided Dispatch	MSS	Message Switch System
CCF	Central County Fire	MST	Mobile Status Terminals
CDF	California Division of Forestry	PAF	Palo Alto Fire
CLF	Colma Fire	PHS	Peninsula Humane Society
COF	County Fire	PIF	Pacifica Fire
DBS	Database System	RCF	Redwood City Fire
DCF	Daly City Fire	SBF	San Bruno Fire
DPW	Public Works	SCC	Santa Clara County
EMD	Emergency Medical Dispatch	SCF	South County Fire Authority
EMS	County Emergency Medical System	SMF	San Mateo Fire (City of)
EPA	East Palo Alto Police	SOF	South San Francisco Fire
ESF	South San Francisco EMS	SOS	Sheriff's Office
FCF	Foster City Fire	SPL	Special Details
FMA	Fire Mutual Aid	TRA	Transit Police
HIF	Hillsborough Fire	UNK	Unknown
HMB	Half Moon Bay Police	WOF	Woodside Fire
HMF	Half Moon Bay Fire		

